

Adding Labs to Sirona Connect

Review the steps below to Add Lab to Sirona Connect. See FAQ link below for a Walkthrough of the Sirona Connect Portal.

- [Adding a Lab from the Connect Portal](#)
- [Adding a Lab from Connect Website](#)
- [Sirona Connect Portal Walk Through](#) - Answer 24093

How to Add a Lab within the Sirona Connect Portal

- When you are in the Portal, **click on the (+) in the Recipients tab**. It will take you right to the customer.connectcasecenter.com website.

Order Data of Patient test, test

Patient Info

Patient: test, test

☐ Anonymize

Patient ID: 12345

Age: 3

Gender: ☐ Female ☐ Male

Purchaser: PTC-test PTC -test Dentist -test

Additional files:

Recipients

Missouri Dental Laboratories, Inc.

PTC TEST ACCOUNT

Additional Order Information

Additional instructions of purchaser

Return Date/Time

Return Date/Time

May 2022

Mo	Tu	We	Th	Fr	Sa
25	26	27	28	29	30
1	2	3	4	5	6
7	8	9	10	11	12
13	14	15	16	17	18
19	20	21	22	23	24
25	26	27	28	29	30
31	1	2	3	4	5

Delivery time

6	7	8	9	10	11
12	1	2	3	4	5

- Under My Favorite Recipients, click on **Search Recipient**
- There are many ways to search for a Lab.
 - Select **Search Direct** or **Search around me**
 - Search by: **Country, Zip Code, Region, Service or Other**
- Once you have filled out one of the fields provided, click on **Start Search**

Search recipient

☐ Search direct
 ☒ Search around me

Country ^{*} United States

Zip Code 62401

Region < 100 km Range

Service Choose your option

Offer Choose your option

Clear Fields
Start search

Search Result (11)

- Scroll down to see the Search Results. Click on the **orange (+)** next to the correct Lab to add to your Account.

Recipient	Zipcode	City	
800-4755035	62401	Effingham	+
Eric Potterson PTC	62401	Effingham	+
patterson test	62401	effingham	+
PTC TEST ACCOUNT	62401	Effingham	
3D2LIFE Design Studios, LLC	62401	Effingham	+
HS CCIS Test Lab	62467	EffHam	+
Mid-America Dental Wellness ...	62471	Vandalia	+
Lincolnshire Dental	62889	Texico	+
Linc's Lab	62889	Texico	+
Long Creek Dental Lab	62521	Decatur	+

- Once you have selected the lab, it will **show under Recipients at the top of the screen**. This means you have added the lab to the portal successfully.

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How to Add a Lab From the Sirona Connect Website

- Go to <https://customer.connectcasecenter.com/> and log in.
- Click **My Favorite Recipients**

-  **MY ACCOUNT**
 - Userdetails
 - Change Password
-  **MY COMPANY**
 - Company Information
 - Billing-/Shippingaddress
 - Delete Account
-  **PARTNER**
 - My Favorite Recipients**
 - Linked Portals
-  **ORDERLIST**
 - Sent Orders
-  **USER MANAGEMENT**
 - Userlist
-  **CONNECT CASE CENTER INBOX**
 - Existing Workstations

○

- Under My Favorite Recipients, click on **Search Recipient**

Recipient	Zipcode	City	
...	...	...	
...	...	...	
v Search recipient			

○

- There are many ways to search for a Lab.
 - Select **Search Direct** or **Search around me**
 - Search by: **Country, Zip Code, Region, Service or Offer**

- Once you have filled out one of the fields provided, click on **Start Search**

x

^ Search recipient 

☐ Search direct
 ☒ Search around me

Country *

United States

⌵

Zip Code

62401

Region

< 100 km Range

⌵

Service

Choose your option

⌵

Offer

Choose your option

⌵

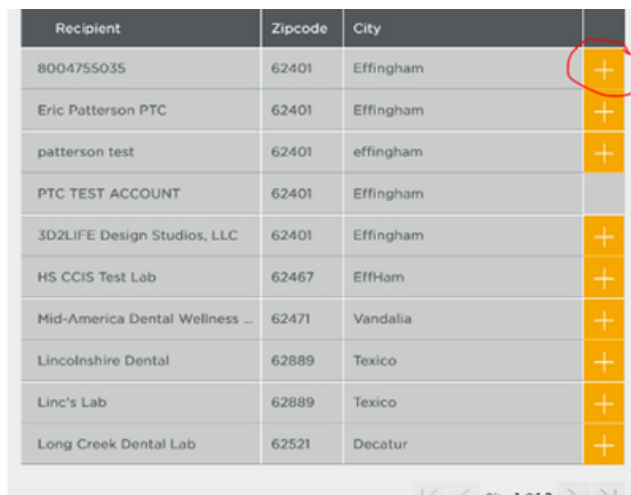
Clear Fields

Start search

Search Result (11)

○

- Scroll down to see the Search Results. Click on the **orange (+)** next to the correct Lab to add to your Account.



Recipient	Zipcode	City	
8004755035	62401	Effingham	+
Eric Patterson PTC	62401	Effingham	+
patterson test	62401	effingham	+
PTC TEST ACCOUNT	62401	Effingham	
3D2LIFE Design Studios, LLC	62401	Effingham	+
HS CCIS Test Lab	62467	EffHam	+
Mid-America Dental Wellness ...	62471	Vandalia	+
Lincolnshire Dental	62889	Texico	+
Linc's Lab	62889	Texico	+
Long Creek Dental Lab	62521	Decatur	+

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