

Connecting Your iTero Scanner to Gergen's Orthodontic Lab

To connect your iTero scanner to a lab, follow these steps:

1. **Contact an iTero Representative**
 - Provide them with the laboratory's iTero Account Number: 12449
 2. **iTero Support Contact Information**
 - Phone: 1-800-577-8767
 3. **Provide Necessary Information to the iTero Representative**
 - **Company ID:** You will have received an email from an iTero representative that includes all of your credentials.
 - **Serial Number of Your iTero Scanner:** Found in [System information > Base Serial Number](#).
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Connecting via 3Shape

1. **3Shape Communicate Portal**
 - Log in to your 3Shape Communicate account.
 - Go to the Connections tab.
 - Click Add Connection.
 - Enter the lab's email address or name and click Search.
 - Select the lab from the list and click Connect.
 - The lab will need to approve your request before the connection is added to your list of connected labs.
2. **Unite Store**
 - Go to Labs.
 - Type the lab's name.
 - Click Install.
 - The lab will need to accept your request before the connection is added to the store.

Connecting with Other Scanners

Gergen's Orthodontic Lab is connected to all intraoral scanners. If you would like to connect with other scanners, please use email: info@gergensortho.com. If you have any questions, please feel free to call us at: 623-879-6066.

